

INTRODUCTION:

As part of the job responsibilities, many experienced staff are required to provide training to junior or new employees. They may also be required to provide training or presentations to clients and other stakeholders. This makes them very reluctant to conduct such training sessions. They find it difficult to do and a deeply unsatisfying experience.

This hands-on training is designed to provide the basic skills and build the confidence level of the trainers. The focus here is on practicing the skills in a conducive environment to enhance the strengths and improve the weakness.

LEARNING OUTCOME:

At the end of this training, participants will be able to:

- Develop learning objectives
- Develop a short training program on a given topic
- Develop training material
- Demonstrate effective presentation skills
- Evaluate training effectiveness

METHODOLOGY:

- Lecture,
- Learning exercises
- Group discussion
- Practical sessions

WHO SHOULD ATTEND:

- Organisation's In-House Trainers
- Supervisors
- Managers
- Anyone who trains their internal staff









PROGRAMME

Day 1

08:45 AM

REGISTRATION

09:00 AM

Basic Principles

- ASK Model
- Adult Learning Principles
- Training Process

10:30 AM

BREAK

10:45 AM

Establishing Learning Objectives

- Learning and training
- Importance of learning objectives
- Knowledge, skill and behavioral objectives
- Exercise

1:00 PM

LUNCH

2:00 PM

Preparing a training session (module)

- Methods of instruction
- Room arrangement
- Knowledge, skill and attitude training
- Exercise

3:30 PM

BREAK

3:40 PM

Developing visual aids

- Why use visual aids?
- Types of visual aids
- Guidelines of visual aids
- Exercise







PROGRAMME

Day 2

08:45 AM

REGISTRATION

09:00 AM

Presentation skills

- Basics of motivation and interest
- Variety of presentations method
- Personal appearance

10:30 AM

BREAK

10:45 AM

Presentation skills

- Voice, intonation and body language
- Reinforcing and recall
- Mistakes to avoid

1:00 PM

LUNCH

2:00 PM

Evaluating training effectiveness

- Importance of evaluation
- Evaluations and learning objectives
- First, second and third level evaluation
- What next?
- Exercice

3:30 PM

BREAK

3:40 PM

Training Practice

- Each participant to prepare and present a 10minute training session
- Video recording
- Evaluation
- Feedback

4:45 PM

Q & A Session

5:00 PM

END OF PROGRAMME





TRAIN THE TRAINER NOV 5-6, 2025 | 9:00AM - 5:00PM | TRAINING ROOM 1, FMM EASTERN

···ADMINISTRATIVE DETAILS...

HRD CORP CLAIMABLE COURSE DETAILS

- Training Provider: FMM Institute Eastern
- MyCoID: 475427W_EASTERN
- HRD Corp Programme No: Provided upon registration

DISCLAIMER

The FMM Institute reserves the right to change the facilitator, date and to vary / cancel the course should unavoidable circumstances arise. All efforts will be taken to inform participants of the changes,

REGISTRATION

- Upon Faxing/Mailing the completed Registration Form to FMM Institute, you are deemed to have read and accepted the terms and conditions. The course would also be deemed as confirmed unless informed otherwise.
- Will be based on First-Come-First served basis.

<u>ENQUIRIES & REGISTRATION</u>

Ms Farah/ Ms Elly

Email: farah@fmm.org.my/norelysya@fmm.org.my

Tel: 09-560 6554/ 5244

Please tick accordingly:

Fees: FMM Member: RM 972.00/pax

(inclusive of 8% Service Tax)

Non Member: RM 1,080.00/pax

(inclusive of 8% Service Tax)

Fees include course materials and Certificate of Attendance

CANCELLATION

- Must be writing with reasons.
- 7 days before the course No payment charged.
- 3-6 days before the course 50% payment charged.
- <3 days before the course Full payment charged.
- Participants who did not turn-up will be charged full payment.
- Replacements can be accepted at no additional cost.

PAYMENT

- **Cheques** made in favour of **"FMM Institute"** should be forwarded to FMM Institute Eastern.
- For HRD Corp claimable course, an attendance of 100% is a must, in any case, employers will be billed in full.

Closing Date **Oct 27, 2025**

REGISTRATION FORM

Dear Sir / Madam, please register the following participant(s) for the above programme.

No	Name	Designation	I/C Number	Email	H/P No.
1.					
2.					

(Please attach a separate list if space is insufficient)						
I .	We will be claiming under HRD Corp Claimable Courses (SBL-Khas) but full payment would be made to FMM Institute in the event that no disbursement from HRD CORP under any circumstances.					
	We will NOT BE CLAIMING under training grant from HRD Corp. Payment will be made to account payee FMM Institute by cheque or bank transfer to MAYBANK Account No. 5560-1106-3275					
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